

We claim:

1. A method performed on at least one processor for multiplexing applications, the method comprising the steps of:
- 5 providing at least one access server that has access to at least one application;
- receiving a request from at least one user at the access server to access the at least one application;
- based on the received request, establishing a communication link between the at least one access server and the at least one user;
- 10 storing the received request in an input request queue;
- checking for an available communication path to the requested application;
- when an available communication path is available, establishing the communication path between the input request queue and the at least one
- 15 application;
- removing the stored request; and
- sending the stored request to the requested application.
2. The method according to claim 1, further comprising the step of:
- 20 identifying a media transmission protocol based on the received request,
- wherein the established communication link is capable of transmitting the identified media transmission protocol.
- 25 3. The method according to claim 2, further comprises the steps of:
- verifying an accuracy of transmitted data; and
- re-transmitting inaccurate data.
4. The method according to claim 1, wherein the establishing the
- 30 communication link step uses,

at least one of session initiation protocols, H.323 protocols, MGCP protocols, MEGACO protocols, and H.248 protocols.

5 5. The method according to claim 2, wherein the identifying the
media transmission protocol uses,
session description protocols.

10 6. The method according to claim 2, wherein the identified media
is a real-time transport protocol.

15 7. The method according to claim 1, wherein the receiving the
request step further comprises:
accepting a request at a request handler;
generating a service request; and
transmitting the generated service request to the input request queue
for storage.

20 8. A method performed on at least one processor for multiplexing
applications, the method comprising the steps of:
initializing at least one requests handler and at least one application
handler;
accepting at least one request from at least one user to access at least
one application;
passing the accepted request to an initialized request handler;
completing a service request based on the passed accepted request;
25 putting the completed service request in an input queue;
using an application handler to get the completed service request put in
the input queue;
sending the got completed service request to the at least one
application;
30 performing the completed service request; and
returning the completed service.

9. An apparatus for service multiplexing, the apparatus comprising:

- 5 at least one access server capable of providing access to at least one application;
- the at least one access server comprising at least one agent and at least one service concentrator; and
- the at least one service concentrator comprising at least one application handler, at least one input service queue, and at least one request handler,
- 10 such that the at least one access server is adapted to receive multiple requests to access the at least one application and the at least one service concentrator is adapted to multiplex multiple requests to access the at least one application.

- 15 10. The apparatus according to claim 9, wherein the at least one agent comprises:
- at least one SIP user agent.

- 20 11. The apparatus according to claim 10, wherein the at least one agent comprises:
- at least one SDP agent.

- 25 12. The apparatus according to claim 11, wherein the at least one agent comprises:
- at least one MTP agent.

- 30 13. The apparatus according to claim 12, wherein the at least one MTP agent comprises:
- real-time transport protocols.

14. The apparatus according to claim 9, wherein the at least one service concentrator further comprises:

at least one service output queue.

15. The apparatus according to claim 9, further comprising:
at least one transmitting client to transmit a service request; and
5 at least one receiving client to receive a processed request.

16. A computer program product comprising:
a computer usable medium including computer readable code embodied
therein for processing data to control at least one requests for access to at
10 least one application, the computer usable medium comprising:
a request receiving module configured to receive at least one request
for access to the at least one application;
a communication establishing module configured to establish a
communication link with at least one client requesting access to the at least
15 one application;
a storing module configured to store the at least one received request;
a checking module configured to check whether a communication path
that is capable of allowing access to the at least one application; and
the communication establishing module further configured to establish
20 a communication link with the at least one application.

17. The computer program product according to claim 16, further
comprising:
a service concentration module configured comprise:
25 at least one request handler;
the at least one request handler generating at least one service request
to be stored in the storing module; and
at least one application handler, such that the at least one application
handler removes the stored request and transmits the stored request to the at
30 least one application for processing.

18. The computer program product according to claim 16, wherein the communication module is further configured to output at least one processed request to at least one address indicated by the at least one client.

5 19. The computer program product according to claim 16, wherein the storing module is further configured to store at least one processed request prior to delivery.

10 20. The computer program product according to claim 17, further comprising:
a sip agent module configured to provide call control.

15 21. The computer program product according to claim 20, further comprising:
a sdp agent module configured to provide session descriptions,
such that the sip agent module directs the at least one request to a compatible request handler module.

20 22. The computer program product according to claim 21, further comprising:
a media transport protocol agent configured to provide transport protocols.

25 23. A computer program product comprising:
a computer usable medium including computer readable code embodied therein for processing data to control at least one requests for access to at least one application, the computer usable medium comprising:
a request receiving module configured to receive at least one request for access to the at least one application;
30 a first communication establishing module configured to establish a communication link with at least one client requesting access to the at least one application;

- a storing module configured to store the at least one received request;
a checking module configured to check whether a communication path
that is capable of allowing access to the at least one application; and
a second communication establishing module configured to establish a
5 communication link with the at least one application.

24. The computer program product according to claim 23 further
comprising:

- a third communication establishing module configured to establish a
10 communication link with at least one address to receive at least one processed
request.